

Stop Verify Report Playbook

A simple script for scam texts, phishing, suspicious calls, and surprise links.

Audience	Any household member who receives a suspicious message or call.
Purpose	Reduce panic and give the user a safe first response.
Best use	Keep near the family computer, phone area, or printed safety folder.

Stop

<input type="checkbox"/>	Do not click links.
<input type="checkbox"/>	Do not open attachments.
<input type="checkbox"/>	Do not reply to the sender.
<input type="checkbox"/>	Do not share passwords, codes, or payment details.
<input type="checkbox"/>	Take a screenshot if it is safe.

Verify

<input type="checkbox"/>	Use the official website or app you already know.
<input type="checkbox"/>	Call a trusted number from a card, statement, or official website.
<input type="checkbox"/>	Ask a trusted family member or helper.
<input type="checkbox"/>	Check whether the message creates fear or urgency.

Report

<input type="checkbox"/>	Forward scam texts to 7726 when available.
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<input type="checkbox"/>	Report fraud at ReportFraud.ftc.gov .
<input type="checkbox"/>	Report internet crime at IC3.gov when appropriate.
<input type="checkbox"/>	Report identity theft at IdentityTheft.gov .

Keep this guide near the device or account it protects. Small habits make a real difference when they are repeated.